Biagio Maffettone NMLS ID 409994 of Citizens Bank Appears in Westchester Magazine as a Five Star Mortgage Professional for 2015

Award winners represent fewer than 7 percent of mortgage professionals in the Westchester area.

Scarsdale, NY – Five Star Professional is pleased to announce <u>Biagio Maffettone, Citizens Bank</u>, has been chosen as one of Westchester's Five Star Mortgage Professionals for 2015.

Five Star Professional partnered with *Westchester Magazine* to recognize a select group of Westchester-area mortgage professionals who provide quality services to their clients. Less than 7 percent in the area were selected. Biagio Maffettone will be featured, along with other award winners, in a special section of the October issue.

"Count on me as your knowledgeable mortgage professional with more than 15 years' experience helping homebuyers with a variety of mortgage programs such as jumbo, FHA/VA, construction, and much more." says Biagio Maffettone of Citizens Bank.

The Five Star Mortgage Professional award program is conducted in more than 30 markets throughout North America. Mortgage professionals are measured using an objective, in-depth research methodology with significant focus on customer feedback and overall satisfaction.

"I am honored to receive the Five Star Mortgage Professional award for six consecutive years. It has been my pleasure to help thousands of families secure financing for new home purchases and drop monthly payments with custom refinancing options. Thank you to my clients for placing your trust in me!" Biagio says.

"Five Star Mortgage Professionals provide world-class service which is evident through their clients' loyalty. With a strong foundation of knowledge and experience, they work to understand their clients' needs and provide a financing solution that fits," says Dan Zdon, CEO, Five Star Professional.

Biagio Maffettone's Five Star award profile can be viewed here.

About the research process:

Now entering its 13th year, Five Star Professional conducts in-depth, market-specific research in more than 45 markets across the United States and Canada to identify premium service professionals.

Five Star Professional contacts thousands of recent homebuyers, along with real estate agents, to identify award candidates and measure their client satisfaction levels. Phone, mail and online respondents rate their mortgage professional on criteria such as overall satisfaction and referability. Qualifying candidates are then evaluated on objective criteria such as experience, production levels and disciplinary and complaint history.

Professionals do not pay a fee to be considered or awarded. For more information, visit www.fivestarprofessional.com

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